

## Leaving the Managed Router Service

You may opt out of the Janet Managed Router Service by contacting the Janet Service Desk <sup>[1]</sup> by email. Please note verbal requests will not be accepted, and the MRS will continue as usual until advised in writing.

Your service will cease from the date Janet confirms removal from the service, or where applicable, the date agreed by both parties. Once the request has been received the managing agent will be in contact with the nominated contact at the site to provide the router access details.

By opting out of the Janet Managed Router Service the customer takes full responsibility for the management of the router. If at any point they wish to opt back into the service, they will need to contact the Janet Service Desk <sup>[1]</sup>.

Self-funded customers wishing to provision and manage their own router may use the Janet routing and switching framework for purchasing routing equipment; information about this is located on the Janet website <sup>[2]</sup>.

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**Source URL:** <https://community.ja.net/library/janet-services-documentation/leaving-managed-router-service>

### Links

[1] <mailto:service@ja.net>

[2] <http://www.ja.net/services/frameworks.html>