

Software upgrades

Software upgrades for servicer customers will be funded by Janet up to the standard software and feature sets as provided by their specified router. Customers can request software upgrades by contacting the Janet Service Desk ^[1]. Additional feature sets above those provided as standard with their specified router will be chargeable to the customer, unless a funding body is meeting this additional cost.

Source URL: <https://community.ja.net/library/janet-services-documentation/software-upgrades>

Links

[1] <mailto:service@ja.net>